



A Survey of Travel Preferences and Policy Views in - ADD LL NAME - (Copy)

This survey is being conducted as part of the SUM project, funded by the European Union's Horizon Europe research and innovation program (Project 101103646).

* Required

Description

The objective of SUM is to transform current mobility networks towards innovative and novel shared mobility systems integrated with public transport in 15 European Cities by 2026 and 30 European Cities by 2030. The project work will improve sustainable mobility and help decrease the emissions coming from transport.

The participating cities that act as living labs in this project are 1) Munich, Germany, 2) Geneva, Switzerland, 3) Jerusalem, Israel and 4) Athens - Penteli, Greece, 5) Rotterdam, Netherlands, 6) Krakow, Poland, 7) Fredrikstad, Norway, 8) Larnaca, Cyprus and 9) Coimbra, Portugal.

Great news!! Your city is one of the Living Labs. This means that in the next months, innovative shared mobility measures and strategies will be implemented and important interventions in the road infrastructure will take place. So now we kindly ask you to participate in this process and help us. In this survey, you can describe your current travel preferences, evaluate the transport system, and assess the implemented transport policies.

In - CITY, COUNTRY -, the survey is conducted by the - HOST INSTITUTION OF EACH LIVING LAB -. It consists of 4 sections, namely: 1) Transport system evaluation, 2) Social acceptance and shared mobility usage, 3) Present travel behavior, and 4) Socio-demographic characteristics.

Overall, the survey includes 34 questions, and it will take 10 - 12 minutes (at most) to complete.

About your participation

Protecting your personal data is our top priority. To ensure this, we have put in place robust measures to safeguard the data you provide. Our data processing always complies with the obligations set by the legal framework, especially the General Data Protection Regulation (GDPR). By submitting the questionnaire, you consent to this data processing. Please note, that the questionnaire is anonymous and completed on a voluntary basis. You are free to withdraw from the survey at any time.

Transport system evaluation

Every day, you travel **within the municipality** for various daily activities. In this section, we'd like to gather your feedback about the transport system of your city.

Specifically, how satisfied are you with the current transport system available to you? Please provide some interesting details to help us understand!

1

What is approximately the **percentage** of your **monthly budget** you spend on your daily trips?

- ☐ 0 - 10%
- ☐ 10 - 20%
- ☐ 20 - 30%
- ☐ 30 - 40%
- ☐ 40 - 50%
- ☐ more than 50%

2

At off-peak hours, what is the **(in-vehicle) travel time** in minutes required to perform your daily trip per transport mode? Please provide an approximation.

* Please think of a trip you perform on a daily basis, i.e., from home to work or school/university.

**** Please consider parking time as additional in-vehicle travel time.**

*** It is not necessary to use all these modes. Just assess based on your perceptions/thoughts.

[illegible]

Is the **public transport** system of your city **reliable**? Rate from 1 to 6.

1: not reliable at all 2 3 4 5 6: very reliable

Reliability ☐ ☐ ☐ ☐ ☐ ☐

Please select the statement that **best describes** the transport system in your city.

- Is the public transport system **inclusive to impaired and elderly people**? Rate the overall inclusiveness.

1: not inclusive at all 2 3 4 5 6: very inclusive

Inclusivity ☐ ☐ ☐ ☐ ☐ ☐

[illegible][illegible]

11

Are the recent implemented transport policies/strategies in your city **acceptable** to you? Rate from 1 to 6. *

	1: not acceptable at all	2	3	4	5	6: fully acceptable
Acceptability	☐	☐	☐	☐	☐	☐

On a scale from 1 to 6, how **familiar** are you with the concept of shared mobility?
Overall, how would you rate your **satisfaction** with the provided transport services in your city? Rate from 1 to 6 *

1: very unfamiliar 2 3 4 5 6: very familiar

Familiarity ☐ ☐ ☐ ☐ ☐ ☐

Overall, how would you rate your **satisfaction** with the provided transport services in your city? Rate from 1 to 6

1: very unsatisfied 2 3 4 5 6: very satisfied

Satisfaction ☐ ☐ ☐ ☐ ☐ ☐

I can easily find the information I need to efficiently use the shared mobility modes available in my neighbourhood.

Please indicate your **level of agreement**. *

1: strongly disagree 2 3 4 5 6: strongly agree

Agreement ☐ ☐ ☐ ☐ ☐ ☐

Car-sharing services

Car-sharing is a mode of transportation that involves renting a car for a short period of time (one trip). It can be one-way carsharing, meaning that the user must return the car to the starting point, or free-floating carsharing, meaning that the user does not need to return the car to the starting point.

YOU CAN ADD THE LINK OF A PROJECT PARTNER (IF SO) WHO PROVIDES THIS SERVICE IN YOUR LIVING LAB AS AN EXAMPLE TO HELP THE RESPONDENTS

15

Have you ever used **car-sharing services** in your city? *

☐ Yes

☐ No

C

21

I use a car-sharing service because my family/friends do as well.

1: strongly disagree 2 3 4 5 6: strongly agree

☐ ☐ ☐ ☐ ☐ ☐

22

Using a car-sharing service is not pleasant.

1: strongly disagree 2 3 4 5 6: strongly agree

☐ ☐ ☐ ☐ ☐ ☐

23

I intend to continue using car-sharing services in the future.

1: strongly disagree 2 3 4 5 6: strongly agree

☐ ☐ ☐ ☐ ☐ ☐

○

29

If my family/friends use a car-sharing service, I might try it too.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

30

I think using a car-sharing service would not be pleasant.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

31

I intend to continue using car-sharing services in the future.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

Micro-mobility services



Micro-mobility services refer to small, often electric-powered transport options, like e-scooters, e-bikes, and shared bicycles that can be shared and rode by multiple users. They are primarily used for short-distance trips (first/last mile).

YOU CAN ADD THE LINK OF A PROJECT PARTNER (IF SO) WHO PROVIDES THIS SERVICE IN YOUR LIVING LAB AS AN EXAMPLE TO HELP THE RESPONDENTS.

32

Have you ever used **micro-mobility services** in your city? *

☐ Yes

☐ No

38

I use a micro-mobility service because my family/friends do as well.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

39

Using a micro-mobility service is not pleasant.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

40

I intend to continue using micro-mobility services in the future.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

46

If my family/friends use a micro-mobility service, I might try it too.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

47

I think using a micro-mobility service would not be pleasant.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

48

I intend to continue using micro-mobility services in the future.

1: strongly
disagree

2

3

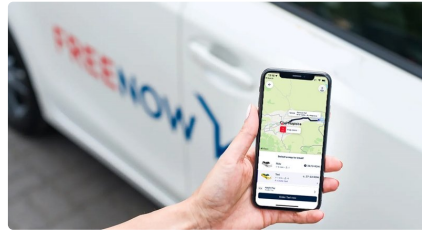
4

5

6: strongly
agree

☐☐☐☐☐☐

Ride-hailing and shuttle services



Ride-hailing is a service where an app is used to book or share a ride in someone else car, like Uber or Lyft. On-demand shuttle service is a bus/minibus/van you can request anytime, anywhere, without following a fixed route or timetable.

YOU CAN ADD THE LINK OF A PROJECT PARTNER (IF SO) WHO PROVIDES THIS SERVICE IN YOUR LIVING LAB AS AN EXAMPLE TO HELP THE RESPONDENTS.

49

Have you ever used **ride-hailing or shuttle services** in your city? *

☐ Yes

☐ No

○

55

I use a ride-hailing or shuttle service because my family/friends do as well.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

56

Using a ride-hailing or shuttle service is not pleasant.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

57

I intend to continue using ride-hailing or shuttle services in the future.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

63

If my family/friends use a ride-hailing or shuttle service, I might try it too.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

64

I think using a ride-hailing or shuttle service would not be pleasant.

1: strongly
disagree

2

3

4

5

6: strongly
agree

☐☐☐☐☐☐

65

I intend to continue using ride-hailing or shuttle services in the future.

Present travel behavior

In the next section of the questionnaire, you are asked to describe the **trips** you made just **yesterday**.

The **maximum number** of trips you can describe is **5**.

In all cases, you will not be asked to provide the exact location of the starting and ending points and the exact time of each movement.

Please consider that you **start** from your **home location**.

66

Firstly, **how many vehicles** do you have in your household?

	0	1
convetional car (diesel, gazoline or hybrid)	☐	☐
electric car	☐	☐
truck, bus, van	☐	☐
motorcycle	☐	☐
bicycle or e- bike	☐	☐
e-scooter	☐	☐

Trip 1

67

1. Indicate the **origin** of your first trip (where did you start traveling?) *

- ☐ ADD LL ZONES - 1
- ☐ ADD LL ZONES - 2
- ☐ ADD LL ZONES - 3
- ☐ + AT LEAST ONE EXTERNAL ZONE

68

1. Indicate the **destination** of your first trip (where did you go?) *

- ☐ ADD LL ZONES - 1
- ☐ ADD LL ZONES - 2
- ☐ ADD LL ZONES - 3
- ☐ + AT LEAST ONE EXTERNAL ZONE

1. Which **transport mode** did you choose to reach your destination? Please select the main transport mode of your trip. *

- ☐ 0: Walking
- ☐ 1: Private car
- ☐ 2: Taxi
- ☐ 3: Metro, tram, suburban railway etc.
- ☐ 4: Bus
- ☐ 5: Private bicycle (or e-bike)
- ☐ 6: Motorcycle
- ☐ 7: Private e-scooter
- ☐ 8: Car-sharing
- ☐ 9: Shared motorcycle
- ☐ 10: Shared bicycle (or e-bike)
- ☐ 11: Shared e-scooter
- ☐ 12: Sea taxi
- ☐ 13: Ferry

1. Note the **purpose** of your trip:

- ☐ 0: Return to home
- ☐ 1: Work
- ☐ 2: Education
- ☐ 3: Recreation, sports, events, etc.
- ☐ 4: Shopping
- ☐ 5: Health reasons or provision of care
- ☐ 6: Administration or personal services
- ☐ 7: Other activities

1. During which **time period** did this movement take place?

- ☐ 05:00-08:00
- ☐ 08:00-11:00
- ☐ 11:00-14:00
- ☐ 14:00-17:00
- ☐ 17:00-20:00
- ☐ 20:00-23:00
- ☐ 23:00-05:00 (next day)

Did you take another trip within the same day? *

- ☐ Yes
- ☐ No

Socio-demographic characteristics

73

Gender:

- ☐ Male
- ☐ Female
- ☐ Prefer not to say

74

Age group: *

- ☐ 18-30 years old
- ☐ 31-40 years old
- ☐ 41-50 years old
- ☐ 51-65 years old
- ☐ Older than 65
- ☐ Prefer not to say

75

Education level:

- ☐ Primary school
- ☐ Secondary or high school
- ☐ Bachelor
- ☐ Master or PhD
- ☐ No education
- ☐ Prefer not to say

Employment status:

- ☐ Housekeeper, maid, etc.
- ☐ Student
- ☐ Unemployed
- ☐ Freelancer or Entrepreneur
- ☐ Retiree
- ☐ Public or private sector employee
- ☐ Caretaker, craftsman, construction or factory worker, etc.
- ☐ Farmer
- ☐ Prefer not to say

How would you evaluate your monthly (individual) **income level** compared to the national average?

Income

Do you have any **physical disabilities** or conditions that affect your ability to move?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say